

## March 26, 2024 BPWG

### NYISO 2023 Corporate Goals Achievement

GATEWAY GOALS						
Goal Description	Results					Payout
<b>1) Maintain Continuity of Bulk Power System:</b> Maintain continuity of the New York Bulk Power System to avoid uncontrolled load loss.	<input checked="" type="checkbox"/> Achieved	No load shedding or interruptions of power (300 megawatts or greater for 15 minutes or longer)				--
<b>2) Reliability Standards Violations:</b> The NYISO will maintain compliance with NERC Standards and NYSRC rules.	<input checked="" type="checkbox"/> Achieved	No formal notifications of non-compliance with NERC Standards or NYSRC Rules.				--
<b>3a) Functionality:</b> Day-Ahead Market (DAM) schedules posted 100% of the time.	<input checked="" type="checkbox"/> Achieved	All DAM schedules were posted prior to 10:45 PM				--
<b>3b) Functionality:</b> Maintain Market Information System (MIS) availability $\geq$ 99.75%.	<input checked="" type="checkbox"/> Achieved	MIS availability was 99.97%				--
<b>4) Excellence in Execution:</b> The NYISO, through its actions, will not cause a Market Problem with a material, adverse impact on the market > \$100M in a year (12-month period).	<input checked="" type="checkbox"/> Achieved	No market problems occurred in 2023				--
QUALITY GOALS						
Goal Description	Threshold (50%)	Target (100%)	Superior (150%)	Results	Weight (%)	Payout
<b>5) Quality Goal:</b> Work will be of a high quality as measured by the number and magnitude of quality defects. <u>Higher Impact Defects:</u> <ul style="list-style-type: none"> <li>Market Problem/Tariff Violation, including those resulting from deployment defects, with a financial impact &gt; \$1M (as measured up to five years prior to identification)</li> <li>Unplanned outages of critical systems &gt; 4 hours due to, for example, operational or cyber security issues</li> <li>Receipt of qualified SOC 1 Report</li> </ul> <u>Lower Impact Defects:</u> <ul style="list-style-type: none"> <li>Market Problem/Tariff Violation, including those resulting from deployment defects, with a financial impact &gt; \$100K (as measured up to five years prior to identification)</li> <li>Unplanned outages of critical systems 1-4 hours due to, for example, operational or cyber security issues</li> <li>Key Planning deliverables missed: Gold Book by 4/30/23 and CRP by 12/31/23</li> <li>DAM schedules posted after 11:00 AM</li> </ul>	No more than one higher impact defect	No higher impact defects	No higher impact defects	<b>No higher impact defects</b>	20%	30%
	AND	AND	AND	AND		
	$\leq$ 3 lower impact defects, excluding self-identified Market Problems/Tariff violations	$\leq$ 2 lower impact defects, excluding self-identified Market Problems/Tariff violations	$\leq$ 1 lower impact defects, excluding self-identified Market Problems/Tariff violations	<b>1 lower impact defect</b>		
STRATEGIC GOALS						
<b>6a) Project Initiatives / Business Plan:</b> 32 Major projects identified in Business Plan will be timely completed.	$\leq$ 2 missed projects	$\leq$ 1 missed project	No missed projects	<b>1 Missed Project</b>	25%	25%
<b>6b) Project Initiatives / Key Projects:</b> <ol style="list-style-type: none"> <li>Interconnection Process Enhancements – Market Design Complete</li> <li>Improving Capacity Accreditation – Deployment</li> <li>Internal Controllable Lines – Market Design Complete</li> <li>Dynamic Reserves – Market Design Complete</li> <li>Balancing Intermittency – Market Design Concept Proposed</li> <li>Distributed Energy Resources Participation Model – Deployment</li> <li>Demand Curve Reset – Study Defined</li> <li>Network Infrastructure Upgrade – Deployment</li> </ol>	$\leq$ 2 missed projects	$\leq$ 1 missed project	No missed projects	<b>1 Missed Project</b>	30%	30%
<b>7) Interconnection Process:</b> Average duration of all Large Facility System Reliability Impact Studies (SRIS) completed in 2023.	Average of 365 Days	Average of 240 Days	Average of 180 Days	<b>Average of 132 Days</b>	15%	22.5%
<b>8) Customer Satisfaction &amp; Performance:</b> Score is determined using three survey channels (customer inquiry, MP survey & CEO/Executive survey) and measured as a single metric.	84.5%	86%	87%	<b>84.7%</b>	5%	2.5%
<b>9) Professional Development:</b> Participation in organization-wide programs (Leadership Academy, Mentoring Program, and Job Rotation Program) and measured as a single metric.	276 Participants	359 Participants	442 Participants	<b>467 Participants</b>	5%	7.5%
<b>Final Payout Percentage</b>					<b>117.5%</b>	